



Hospitality & Tourism Training

Train For a Career

- Customer Service
- Food & Beverage
- Cruises
- Corporate Hospitality
- Banquet Service
- Airports
- Hotels
- Theaters
- Tourism
- Concierge
- Rental Car Agencies
- Entertainment
- Museums
- Country Clubs
- Event Planning

Utilizing the American Hotel & Lodging Educational Institute Curriculum

PROGRAM BENEFITS

- 7-week program prepares you for a new career
- Course is WIA-approved in Mecklenburg, Gaston & Cabarrus counties
- American Hotel & Lodging Certification available for qualified graduates
- SERVSafe Food & SERVSafe Alcohol certifications available
- Crown Ambassador Tours certification

HANDS-ON TRAINING

- Customer service
 - industry etiquette
 - conflict management
 - customer service techniques
- Banquet set-up & service
- Four-star/Three-diamond level customer service
- Wine appreciation
- Front office
- Hotel positions
- Waitering



Apply online at
GoodwillSP.org/hospitality,
visit any **Job Connection** or
call **Marie Antoine 704-332-0355**
for more information.



*Changing Lives Through
the Power of Work!*